



## **One Brooklyn Health Provides Notice of Data Incident**

One Brooklyn Health ("OBH") recently experienced a cybersecurity incident that may affect the privacy of certain individuals' personal information or protected health information ("PHI"). Those potentially affected include patients to whom OBH provides or has provided healthcare services through its three hospitals, Brookdale Hospital Medical Center, Interfaith Medical Center, and Kingsbrook Jewish Medical Center, and their affiliated facilities.

### **What Happened?**

OBH is a safety net healthcare system that serves patients in Brooklyn and surrounding communities. On November 19, 2022, OBH experienced a cybersecurity incident that impacted its computer systems and caused a temporary disruption to certain operating procedures. OBH proactively took its systems offline immediately and worked with external specialists to commence an investigation into the nature and scope of the incident. While investigating, OBH learned that certain OBH data was potentially accessible to an unauthorized actor beginning on July 9, 2022. The actor later used tools to copy a limited amount of data between November 17, 2022 and November 19, 2022. With the assistance from outside specialists, OBH has begun a thorough review of the contents of the affected data to determine whether they contain any PHI or otherwise sensitive personal data. While this review remains underway, OBH has identified after an initial assessment of the data that some of the affected files contained patient information.

### **What Information Was Involved?**

OBH has no indication that the data affected by this incident has been used to commit identity theft, fraud, or other harm to individuals. However, we are providing notice of the incident out of an abundance of caution because the information that is present in the affected files includes patient specific data, such as: name, date of birth, medical billing/claim information, medical treatment information, medical record number, prescription/medication information, and/or health insurance information.

### **What We Are Doing**

OBH takes very seriously its responsibility to safeguard the information it collects in providing services. As such, OBH responded immediately to this incident and is working diligently to provide accurate and complete notices of the incident as soon as possible to the appropriate entities. In addition, OBH notified law enforcement of the incident and continues to cooperate with the authorities' independent investigation efforts. As part of its ongoing commitment to the privacy and security of information in its care, OBH is reviewing its existing policies and training protocols relating to data protection. OBH also implemented enhanced security measures and monitoring tools to mitigate any risk associated with this incident and to better prevent similar incidents in the future. OBH has communicated closely with community stakeholders and with local, state, and federal authorities regarding this incident.

### **What You Can Do.**

OBH sincerely regrets any inconvenience this incident may have caused. Although OBH is unaware of misuse of any information affected by this incident, in accordance with best practices, OBH encourages individuals to remain vigilant against incidents of identity theft and fraud by reviewing account statements, explanation of benefits, and free credit reports for unexpected activity or errors over the next 12 to 24 months. Any questionable activity detected should be reported to the associated insurance company, health care provider, or financial institution immediately.

### **For More Information.**

We understand you may have questions about this incident that are not addressed in this notice. To ensure your questions are answered in a timely manner, please call our dedicated assistance line at 1-800-405-6108, 8:00am to 8:00pm Eastern Standard Time.

OBH deeply regrets any concerns this incident may cause our patients. We take this matter very seriously and will continue to take steps to enhance the security of our systems and information we maintain to help prevent something like this from happening again.